



STATE OF TENNESSEE
DEPARTMENT OF COMMERCE AND INSURANCE
TENNCARE DIVISION
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Report of Requests for TennCare Claims Review
to the
Department of Health and to the Joint Fiscal Review Committee
Pursuant to T.C.A. § 56-32-226(b)(5)

1. Number of requests for TennCare claims review filed for each TennCare health maintenance organization (HMO) and behavioral health organization (BHO) during the 2000 calendar year¹:

<u>Name of HMO</u>	<u>Number of Requests Filed</u>	<u>Outcome of Requests</u>
John Deere Health Plan, Inc.	1	1 Settled ²
Memphis Managed Care Corp.	1	1 Upheld ³
OmniCare Health Plan, Inc.	None	N/A
Preferred Health Partnership of Tenn., Inc.	None	N/A
Tennessee Coordinated Care Network	29	16 Reversed ⁴ 13 Settled
Vanderbilt Health Plans, Inc.	None	N/A
Volunteer State Health Plan, Inc.	3	2 Reversed 1 Settled
Xantus Healthplan of Tenn., Inc.	3	2 Reversed 1 Settled
<u>Name of BHO</u>	<u>Number of Requests Filed</u>	<u>Outcome of Requests</u>
Premier Behavioral Systems of Tennessee, LLC	2	1 Reversed 1 Settled
Tennessee Behavioral Health, Inc.	7	2 Reversed 5 Upheld
<u>Name of BHO Subcontractor</u>	<u>Number of Requests Filed</u>	<u>Outcome of Requests</u>
Helen Ross McNabb Center (Subcontractor of Premier)	2	2 Ineligible ⁵

¹ A current listing of Requests for Independent Review can be found at www.state.tn.us/commerce/indrev.pdf.

² Settled= After the provider filed the Independent Review Request, the provider and TennCare managed care organization (MCO) came to an agreement regarding the claim before the independent reviewer issued a decision regarding the claims payment dispute.

³ Upheld= The independent reviewer upheld the MCO's denial of the claim.

⁴ Reversed= The independent reviewer reversed the MCO's denial of the claim.

⁵ Ineligible= Not eligible for independent review. A claims payment dispute may be ineligible for several reasons, including, but not limited to, the claim was not filed on or after October 1, 1999, as required by T.C.A. § 56-32-226(b) or the claim was in litigation.

2.	<u>Name of Provider Who Has Lost More Than 50% of Submitted Claim Reviews</u>	<u>Number of Claim Reviews Lost by that Provider</u>
	P. Kress & Associates	5/7